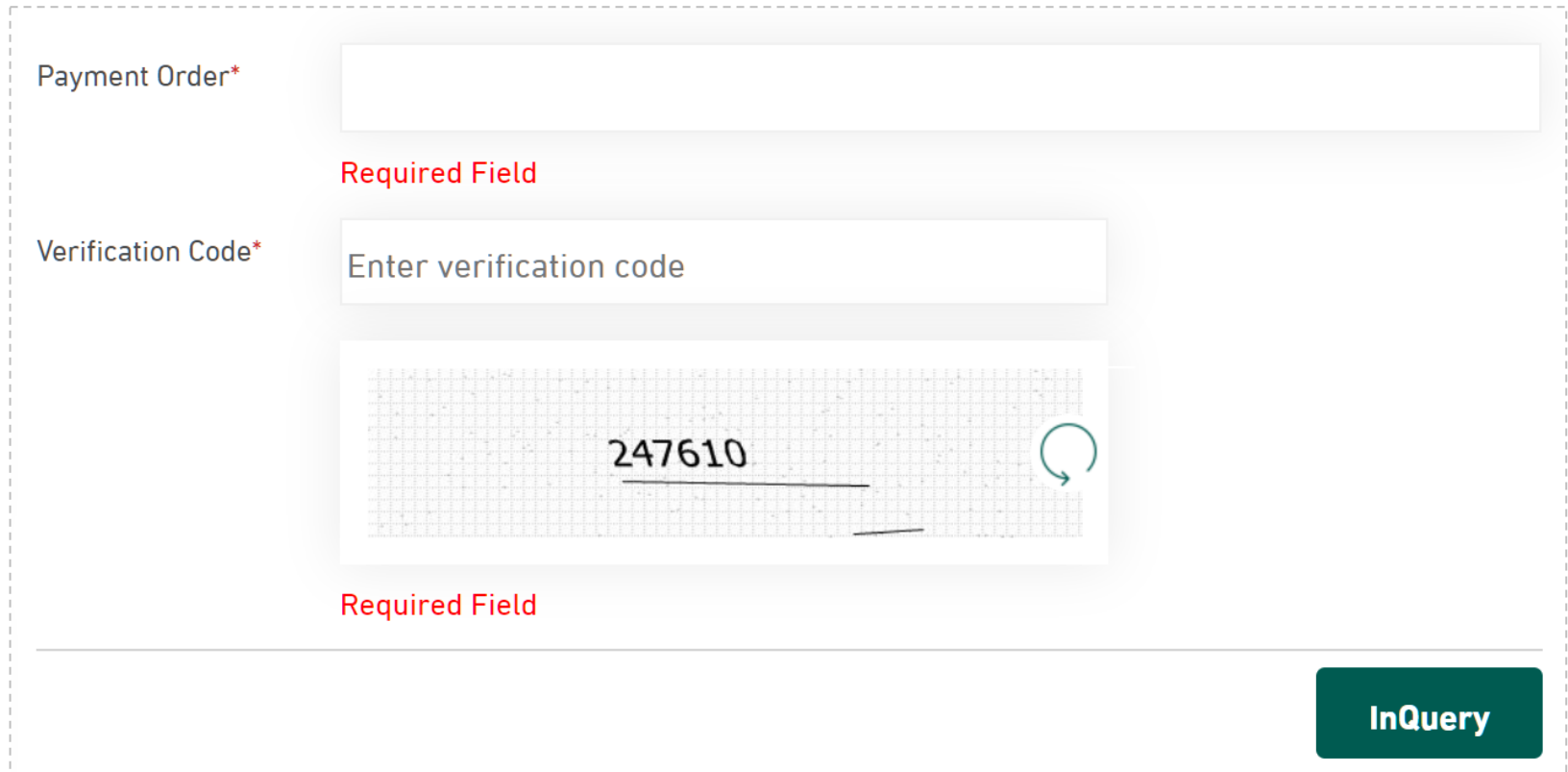وزارة المـاليــة
Ministry of Finance

Troubleshooting Guide

Payment Orders Inquiry

Problems and error messages that the user may encounter
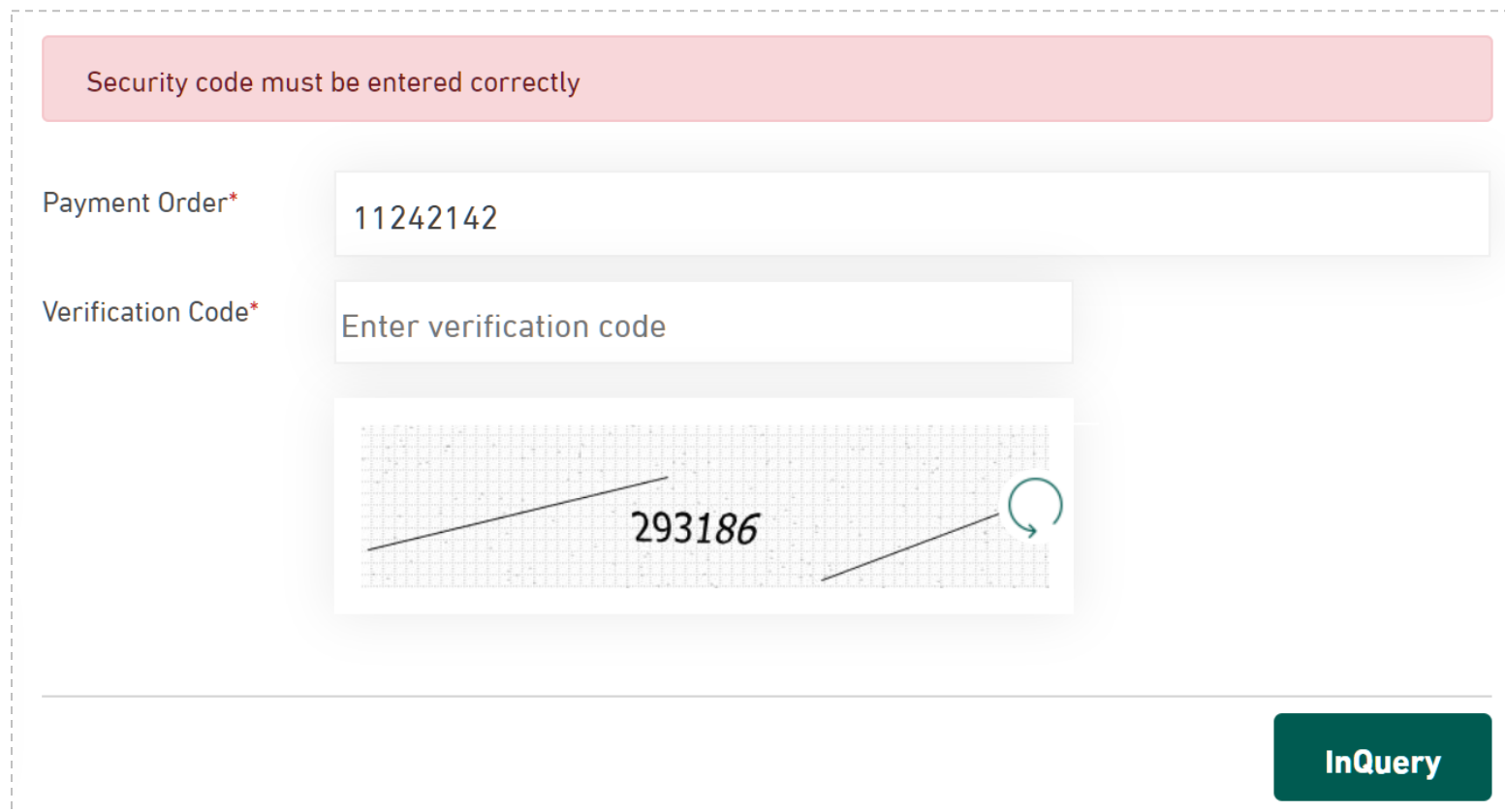
First, you must enter all the required fields in the query form, if the field has no value entered; a message appears next to it "Required Field":

Payment Order*

Required Field

Verification Code*

Enter verification code

247610

Required Field

InQuery

Problems and error messages that the user may encounter

If you enter a non-matching verification code, a message appears informing the user "Security code must be entered correctly":
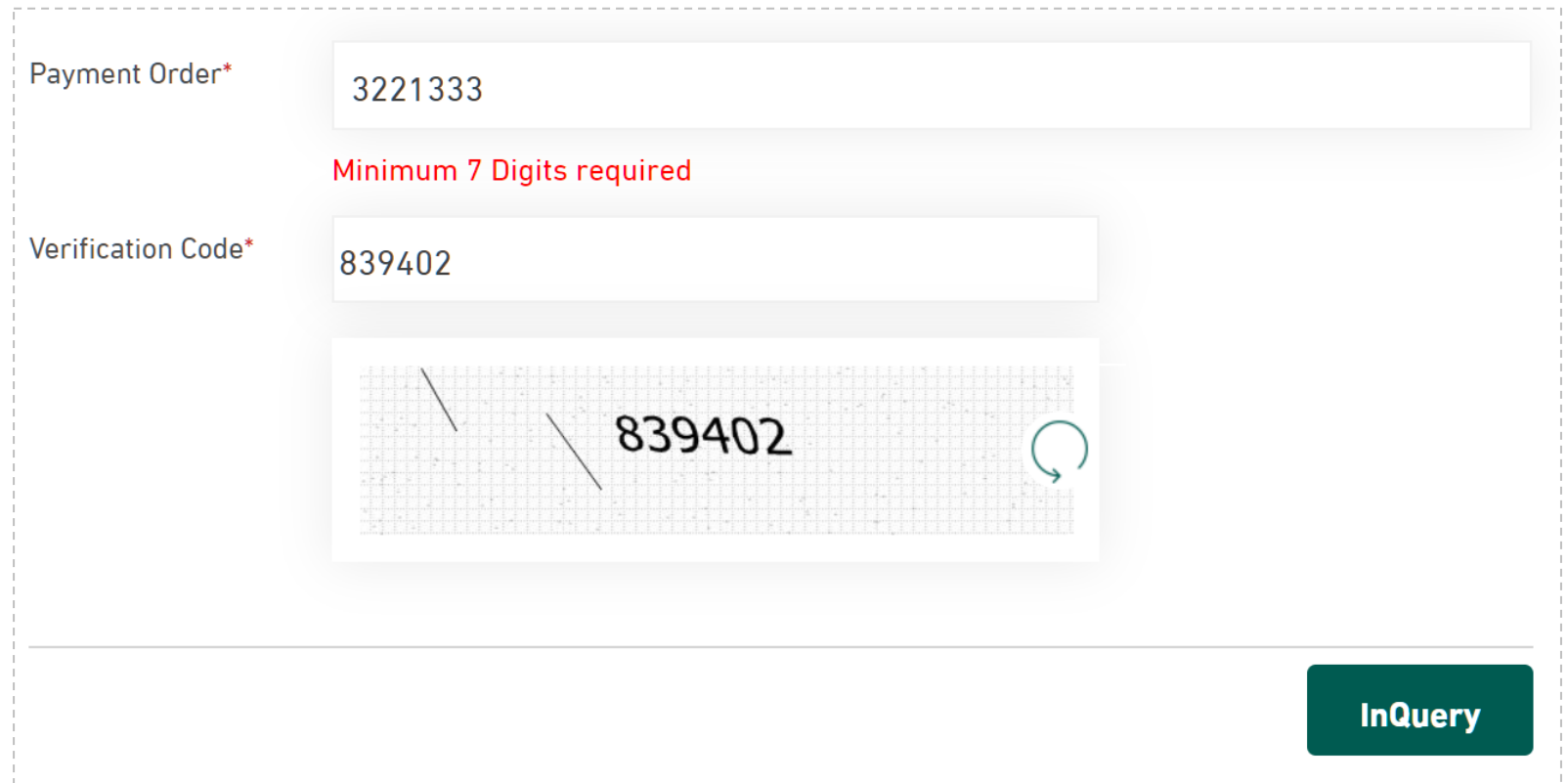
Security code must be entered correctly

Payment Order*

11242142

Verification Code*

Enter verification code

293186

InQuery

Problems and error messages that the user may encounter

In the Payment Order Number field, you must enter at least eight digits; otherwise, a user error message appears "Minimum 7 Digits required":

Payment Order*

3221333

Minimum 7 Digits required

Verification Code*

839402

839402

InQuery

How to resolve the problem / error:

✅ Make sure that the inquiry data is entered correctly.